



## **CUSTOMER INFORMATION – 2000 TREES FESTIVAL 2012**

BIG GREEN COACH WILL BE OPERATING BOTH THE CHELTENHAM SPA RAILWAY STATION SHUTTLE SERVICE AND A DEDICATED COACH SERVICE DIRECT FROM LONDON VICTORIA TO THE FESTIVAL.

### **RAILWAY STATION SHUTTLE SERVICE**

We advise all customers to purchase their shuttle bus service tickets in advance – these are both cheaper and will ensure you priority boarding. Tickets can be purchased for cash only on the day of travel.

#### **Prices**

Advance Return ticket (online only) £10

Advance Single ticket (online only) £6

On the day Return ticket (cash only) £12

On the day Single ticket (cash only) £8

All tickets are e-tickets and will be emailed to you – simply print this off and bring it with you to the coach.

All coaches depart from outside of Cheltenham Spa Railway Station on both Thursday and Friday and then from the festival site on Sunday. There is no service on Saturday.

There will be Big Green Coach staff available to assist during all hours of operation.  
Coach departure times are all shown below.

<b>Thursday 12th</b>	<b>1315</b>	<b>1415</b>	<b>1515</b>	<b>1615</b>	<b>1715</b>	<b>1815</b>	<b>1915</b>		
<b>Friday 13th</b>	<b>1115</b>	<b>1215</b>	<b>1315</b>	<b>1415</b>	<b>1515</b>	<b>1615</b>	<b>1715</b>	<b>1815</b>	<b>1915</b>
<b>Saturday 14th</b>	<b>No Service</b>								
<b>Sunday 15th</b>	<b>0800</b>	<b>0830</b>	<b>0900</b>	<b>0930</b>	<b>1000</b>	<b>1030</b>	<b>1100</b>	<b>1130</b>	<b>1200</b>

## **LONDON SERVICE**

Big Green Coach have a coach service departing London Victoria Coach Station at 1000 (10.00am) on both Thursday 12<sup>th</sup> and Friday 13<sup>th</sup> July. All coaches depart from the festival site back to London at 1030 (10.30am) on Sunday 15<sup>th</sup> July.

All tickets are pre-book online only and are on sale at the 2011 price of £40 return!

## **CONTACT US**

Any queries on either of the services please:

Email us at [customerservice@biggreencoach.co.uk](mailto:customerservice@biggreencoach.co.uk) OR call us on **0845 463 8361**