



## **Big Green Coach – Customer Information – Glastonbury Festival 2011**

This document is provided for all customers using the Big Green Coach return coach service between London and the Glastonbury Festival.

**ARRIVAL – Wednesday or Thursday** - The coach will be using the dedicated Big Green Coach operation area adjacent to the festival site. There are toilets and refreshments available here. The facility is next to Orange Car Park and a short walk to Gate D of the festival site – Big Green Coach representatives will be on site to assist you. PLEASE NOTE: The coach does not enter the Main Festival Coach Station.

**DEPARTURES – Monday** - On the Monday you should leave the festival site via GATE D. You then walk through ORANGE Car Park to the Big Green Coach departure point. This is the same route you walked on the way into the festival - keep an eye out for our signage and staff to help you. To avoid the large queues and heavy traffic we use our own coach area - please DO NOT follow signs to the Main Festival Site Coach Station as you will not find your coach home there.

Here are the departure details for the Outward and Return legs of your journey. Please ensure you arrive at the departure point at least 15 minutes prior to the departure time. You must print your e-ticket and bring it with you.

LOCATION	PICK UP POINT	WEDNESDAY 22nd - Departure	THURSDAY 23rd - Departure	MONDAY 27th - Departure
LONDON	Bus Stop F, Hatton Road (outside London Hatton Cross Tube Station) London, TW6 3RE	9.30am	9.30am	10.00am

The following weblink shows the exact location of the Hatton Cross departure point (Stop F)  
<http://www.tfl.gov.uk/tfl/gettingaround/maps/buses/pdf/hattoncross-2121.pdf>

If you have any queries then please contact us directly: **customerservice@biggreencoach.co.uk** OR **0845 463 8361**