

BIG GREEN COACH TERMS AND CONDITIONS - OUR WEBSITE

Our Website

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Terms & Conditions

These terms and conditions set out the basis on which you can visit and use our website and apply to all transactions on our website. Please read them carefully.

By using this site you agree to be bound by the terms and conditions set out below. If you do not wish to be bound by these terms and conditions you must not use or access our website. We may require you to confirm your explicit acceptance of these terms when make any booking. If you fail to provide explicit acceptance you will not be able to make a booking.

Welcome

This site is owned by Big Green Coach Limited (We). We are registered in England and Wales under company number 06783732 and have our registered office at 28 The Avenue, Rubery, Birmingham, B45 9AL.

Your status

By placing an order through our site, you warrant that:

- (a) You are legally capable of entering into binding contracts; and
- (b) You are at least 16 years old

[We will not be obliged to carry any child under 14 years of age unless that child is accompanied by a responsible person aged 16 or over.]

How the contract is formed between you and us

After making a booking, you will receive an e-mail from us confirming acceptance of your booking (the Booking Confirmation). The contract between us (Contract) will only be formed when we send you the Booking Confirmation. Please note that it is your responsibility, as the customer, to check the accuracy of your booking and travel dates.

Price and payment

The price of any services will be as quoted on our site from time to time.

Prices are liable to change at any time, but changes will not affect bookings in respect of which we have already sent you a Booking Confirmation.



Our site contains a number of services and it is always possible that, despite our best efforts, some of the services listed on our site may be incorrectly priced. We will normally verify prices as part of our acceptance procedures so that, where a service's correct price is less than our stated price, we will charge the lower amount. If a service's correct price is higher than the price stated on our site, we will normally, at our discretion, either contact you for instructions before sending you a Booking Confirmation, or reject your booking and notify you of such rejection.

We are under no obligation to provide the service to you at the incorrect (lower) price, even after we have sent you a Booking Confirmation, if the pricing error is obvious and unmistakable and could have reasonably been recognised by you as a mispricing.

Payment for all services must be by credit or debit card. We accept payment with Visa, Mastercard, Maestro, VISA, VISA ELECTRON, American Express, Solo, Discover, EC and Giro Pay. We will not charge your credit or debit card until we issue your Booking Confirmation.

